



WorkStar Health Services, Inc. believes that that as an injured worker you have rights and responsibilities related to your worker's compensation claim.

You have the **RIGHT:**

- To obtain information regarding your claim and your treatment plan
- To be treated with courtesy, respect and professionalism by the WorkStar staff.
- To refuse treatment and/or case management services
- To have your medical information handled in a confidential manner.
- To receive assistance in locating a provider for your worker's comp claim
- To select or change BWC providers at your discretion
- To file a grievance or an appeal if you a dispute or a concern regarding medical or nonmedical issues.
- To be notified of closure to case management services
- To participate in case management services

You have the **RESPONSIBILITY:**

- To cooperate fully with your medical providers and disclose your relevant medical history to them.
- To interact with providers and WorkStar staff in a courteous and respectful manner.
- To ask questions if they arise regarding your treatment and or your worker's compensation claim.
- To be an active participant in your treatment plan.